ACT! News

1. **Important Changes to Sage ACT! Upgrade Policy starting June 1st, 2012.**

2. **Big Changes to ACT! for Web, SwiftPage, and SAC on April 19th.**

3. How to use the picture field in ACT! reports? Make your reports prettier and more customized with these simple steps

4. ACT! Tips on how to use time saving Keyboard shortcuts. Keyboard shortcuts always come handy when you want to get things done quickly. Here are a few ACT! keyboard shortcuts that will help you to improve your productivity.

5. How to add holidays to your ACT! 2012 calendar?

6. Print labels of members of a specific group in ACT! Do you know that you can print labels of members belonging to a specific group in ACT!?

NEW Keystroke.ca Website!

Preferred Addons

Handheld Contact: The best solution for synching ACT! data with Handheld device, be it a Blackberry, iPhone, iPad, Windows Mobile, or Android device. The closest "ACT! experience" available on mobile devices.

QuoteWerks: Deliver professional quotes to your ACT! contacts, and then seamlessly export the transactions to Quickbooks when the deal is done.

Topline Dash: A solid, inexpensive reporting utility to produce the reports successful businesses demand.

Stonefied Query: Stonefield Query enhances the reporting capability of ACT! dramatically, and allows users to retrieve data not otherwise accessible from other reporting add-ons. It's expensive, but pays for itself in the time it saves you.

Don't be shy...

Keystroke is delighted to announce the release of our new fully revamped and redesigned website at www.keystroke.ca and www.actbetter.ca.

This site has taken the better part of two months to complete, and has resulted in the temporary suspension of this newsletter, but we think you'll find it worth the wait.

Our new site features multiple "postings" sections for "ACT! Tips & Tricks", "News@Keystroke", and our "Testimonials" section.

The purpose of this site is to be a lot more informative and interactive with the users. Visitors can request quotes, service calls, book an Internet Domain, and register for ACT! Training.

We've also added almost a hundred pages of content to better inform you of issues relating to you and your IT needs. We hope you find them useful.

The shopping cart is scheduled to be completed in early May, after which you'll be able to purchase all your favourite ACT! and related add-ons and services online from one secure location. The complexity of the shopping cart has been enhanced to support the quantity discounts available on many of our products, as well as the ability to bundle services like "Business Care" with your ACT! purchase.

Please take a moment to visit our new site, and email me personally (ken@keystroke.ca) with any feedback or suggestions you may have.

Hope to hear from you soon.

"5-MINUTES & IT'S FREE"

Many ACT! users limit their enjoyment of the program because they're fearful of contacting an ACT! Consultant and incurring huge bills.

The truth is we have a 5-minute policy that says if we can give advise or provide a quick fix to some issue, there is no charge for the service.
Now 5-minutes may not seem like a big offer until you learn most of us provide such free remote sessions 5-8 times a day, and get our customers up and running without further delay.

What's more, a quick bit of free advise can help stop a customer from embarking on a bad deployment strategy that could truly be costly to repair.

ACT! PUBLIC CLASSES A HUGE SUCCESS!

Keystroke started hosting public full-day training sessions early 2012, and the repeated sell-out responses and 100% positive feedback have been overwhelming. As ACT! Premier Trainers we are employing Sage's training curriculum for end users and Administrators.

NEXT CLASS?

- April 26th - END USER
  (More details)

KEYSTROKE QUALITY COMPUTING

- *Top Ten in North America ACT! Sales*
- *#1 in English Canada*
- *Member of the Sage ACT! Advisory Council (BPAC)*
- *ACT! Premier Trainer*
- *Four Full-Time ACT! Consultants*
- *ACT! Database Hosting Services*

phone:
(416)499-3090

email:
ken@keystroke.ca

come on by:
500 Gordon Baker Road Toronto, Ontario M2H 3B4